Electronic Acknowledgement Receipt					
EFS ID:	7117132				
Application Number:	10721704				
International Application Number:					
Confirmation Number:	6308				
Title of Invention:	Audio/video service quality analysis of customer/agent interaction				
First Named Inventor/Applicant Name:	Howard M. Lee				
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Filer:	Krista A. Wittman				
Filer Authorized By:					
Attorney Docket Number:	062403.P002				
Receipt Date:	01-MAR-2010				
Filing Date:	25-NOV-2003				
Time Stamp:	20:47:40				
Application Type:	Utility under 35 USC 111(a)				

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Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$1175

RAM confirmation Number		7830	7830			
Deposit Account						
Authorized User						
File Listing:						
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.	
1 Extension of Time	Extension of Time.pdf	58971	no	1		
		e282c15cbef313416e32ab5748d2f7a81d0 b1ec7				
Warnings:						
Information:						
2	RestReqResp.pdf	701597	yes	18		
		3fce59252a84a9813763a1b1891e1be41a2 d45db				
	Multip	art Description/PDF files in	າ .zip description			
	Document Description		Start	End		
	Response to Election / Restriction Filed		1	1		
	Claims		2	17		
	Applicant Arguments/Remarks Made in an Amendment		18	18		
Warnings:						
Information:						
3 Fee Worksheet (PTO-875)	fee-info.pdf	29910	no	2		
		b47d2764a22b2f86a185c7ff47aecb3f4faf6 9af				
Warnings:			ı	I	ı	
Information:						
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.